

MERCER'S WOOD ACADEMY

More than just a school

PARENT HANDBOOK

It's great news that your child is starting at our wonderful school. Thank you for choosing us, we look forward to welcoming your family to our school community.



Please read through this handbook carefully, completing all the relevant sections. If you have any further questions, please contact the school office on 01427 612572 or email mercersoffice@talloaksacademy.co.uk.

All information provided is stored on our secure Data

Parent/Carer Information Management System, Arbor. Parent/Carer 1

Pupil Information	
Pupil's Surname:	Title:
Legal Surname:	Name:
Forename:	Relationship to Pupil:
Middle Name(s):	Parental Responsibility: Yes □ No □
	Date of Birth:
Known Name:	Mobile Number:
Forename:	Home Phone Number:
Date of Birth (please provide a copy of the birth certificate): / Gender: Female □ Male □	Email Address:
Address of Pupil:	Place of Work:
House Number/Name:	Work Phone Number:
Street:	National Insurance Number:
Town:	Are you currently serving in the military?: Yes □ No □ Address (if different from pupils):
County:	House Number/Name:
Postcode:	
Home Phone Number:	Street:
Pupil's Previous School:	
Name:	Town:
Address:	County:
Phone Number:	Postcode:

Parent/Carer 2	Address (if different from pupils):
Title:	House Number/Name:
Name:	
Relationship to Pupil:	Street:
Parental Responsibility: Yes \square No \square	Town:
Date of Birth:	
Mobile Number:	County:
Home Phone Number:	Postcode: Other Centact (for emergency use)
Email Address:	Other Contact (for emergency use) Title:
Place of Work:	Name:
Work Phone Number:	Relationship to Pupil:
National Insurance Number:	Mobile Number:
Are you currently serving in the military?: Yes \square No \square Address (if different from pupils):	Home Phone Number:
House Number/Name:	Address (if different from pupils):
	House Number/Name:
Street:	
Town:	Street:
County:	Town:
Postcode:	County:
Other Contact (for emergency use)	Postcode:
Title:	
Name:	
Relationship to Pupil:	
Mobile Number:	
Home Phone Number:	

Medical Information

Please state in this section if your child has any medical needs e.g. asthma, allergies etc. If you feel you need to have a meeting with our Attendance and Healthcare Officer about your child's medical needs, please explain briefly below and indicate in the tick box you wish to arrange an appointment.

Doctor's Surgery:
Doctor's Name
Doctor's Phone Number:
Dental Practice:
Dental Name:
Dental Phone Number:

Does your child have any of the following?
(Please give more detail below):

Asthma	
Diagnosed Food Allergy	
Food Intolerance	
Diabetes	
Epilepsy	

Diagnosed Allergy which requires Epi-pen treatment □

Please state any other medical conditions or any other information below:

Do you require a meeting with our Attendance and Healthcare Officer? Yes □ No □

Please note the only medication we can store in school are for use in a medical emergency e.g. inhalers, epi-pens, epilepsy and diabetes medication. We do not store pain relief or antibiotics.

Personal Information

The Department of Education requires Admission Authorities to collect statistical data about pupils in its school. It would be helpful therefore, if you could complete the following. It should be remembered that parents are not obliged to give this information.

Ethnic Origin (please tick one box only):

White British

English Scottish

Welsh

Irish

Albanian

Croatian

Kosovan

Serbian

Portuguese

Italian

Other White British

Traveller of Irish Heritage

Bosnian-Herzegovina

Greek/Greek Cypriot

Roma/Roma Gypsy

Turkish/Turkish Cypriot

White Eastern European

White Western European

Chinese

П

П

Chinese Hong Kong Chinese Malaysian Chinese Singaporean Chinese Taiwanese Other Chinese Mixed/Dual Background

Asian & any other ethnic group

Asian & Black	
Black & any other ethnic group	
Black & Chinese	
Chinese & any other ethnic group	
Mixed - White & Asian	
Mixed - White & Black African	
Mixed - White & Black Caribbean	
Mixed - White & Indian	
Mixed - White & Pakistani	
White & any other ethnic group	
White & Chinese	
Other Mixed Background	
Asian or Asian British	
African Asian	

African Asian	
Asian/Asian British - Bangladeshi	
Asian/Asian British - Indian	
Asian/Asian British - Pakistani	
Asian/Asian British - Any Other	
Kashmiri Other	
Other Pakistani	
Nepali	
Sinhalese	
Sri Lankan Tamil	
Other Asian	

Black or Black British

Black/Black British - African	
Other Black African	
Black/Black British - Caribbean	
Black/Black British - Any Other	
Black European	
Black North American	
Other Black	

Any Other Ethnic Group

Afghan	
Arab	
Egyptian	
Filipino	
Iranian	
Iraqi	
Japanese	
Korean	
Kurdish	
Latin American	
Lebanese	
Libyan	
Malay	
Moroccan	
Polynesian	
Thai	
Vietnamese	
Yemeni	
Any other ethnic group	

Parent/Pupil preferred not to say:

White - Any other background

This information was provided by: Parent/Carer □ Pupil □

In compliance with GDPR, we ensure that your personal information is stored safely and securely. For more information, please see the Trust's Data Protection Policy.

Nationality (tick one box only):		Siblings within the Trust:		
British Chinese Pakistani		Name:		
Irish Indian Other		Date of Birth:		
If other please s		Year/Class:		
	n at Home (tick one box only):	Multiple siblings ☐ Please state one of the below?		
English Hindi Cantonese Polish		(Mercer's Wood, White's Wood or Castle Wood Academy)		
Turkish Lithuanian Ukrainian Urdu Arabic Other		If there is any other information you feel that we need to be aware of e.g. court orders or family issues write below as much information you feel comfortable with. If you feel like you need to speak to our Safeguarding and Welfare Officer please do put a brief description below and indicate if you would like to arrange an appointment.		
If other please s	specify:	Do you require a meeting with our Safeguarding and Welfare Officer? Yes □ No □		
Religion (tick or	ne box only):			
Christian Hindu Muslim Buddhist Jewish Sikh No Religion Other Religion				
Usual Mode of T	Fransport to School:			
Walk Car Cycle Bus Other				
If other please s	specify:			

STEP 2: Parental Permission Form Mercer's Wood Academy

Parental Permission Form

I consent to my child taking part in educational visits and offsite activities.
I accept responsibly for setting standards for my child to follow when selecting, sharing & exploring information & media.
I consent to my child's data being shared with external sources.
I consent to my child being included in viewing of any films / television programmes / online videos shown at U and PG ratings, assuming it is deemed appropriate by staff.
I consent to my child being photographed for their class $\&$ individual photo.
I consent to my child being transported in a staff member's vehicle (where my child will not be alone with one staff member).
I consent to my child receiving first aid or urgent medical treatment whilst in the care of the school.
I consent to my child taking part in age-appropriate sex and relationship education (applies to the Year 6 Workshop only).
I consent to my child taking part in the Lincolnshire Smiles Toothbrushing Programme (EYFS and KS1).
I consent to my child tasting food and drink whilst in the care of the school. (Allergies will be accommodated).
I consent to my child visiting places of worship.
I consent to photographs & videos of my child being used for external purposes (assuming they abide by GDPR regulations) including social media (such as Facebook, Twitter & Instagram), the school website & newsletters.
I consent to photographs & videos of my child being used for internal purposes including displays.
I consent to the school applying my child's sun cream.
I consent to the school contacting my child's dentist.
I consent to the school contacting my child's doctor and any other medical professional.
I understand that all pupils will be held accountable for their own actions, in line with the school's Behaviour Policy.

STEP 3: School Agreement Mercer's Wood Academy

School Agreement

As Parent/Carer I Will...

- Send my child to school regularly and on time.
- Adhere to the Trust Visitors Policy.
- Ensure the school has at least two emergency telephone contact numbers for my child.
- Ensure my child attends school wearing school uniform.
- Provide appropriate PE kit, swimming kit and equipment where required.
- Aim to be involved in school life where possible.
- Inform the school of any absence from the first day of absence, before 9.30 am where possible by telephone or visiting the school.
- Ensure my child does not wear jewellery, apart from a watch (we do not allow smart watches in school).
- Ensure that my child does not bring any personal items to school, e.g. mobile phone.
- Encourage my child to show politeness towards all adults and other pupils in the school.
- Encourage my child to be honest.
- Encourage my child to complete and hand in homework on time.
- Make sure that my child understands the School Behaviour Policy and understands the consequences of making the wrong choices and, more importantly, the rewards that follow the right choices.
- Ensure I am available to contact in case of emergency.
- Not post derogatory or negative comments about school or staff online.
- Communicate in a calm and respectful manner when in school or talking to school on the phone.

As A School We Will...

- Keep parents informed via Parents Evenings, Reports, Newsletters, email and / or in-app messages, the school website and all social media channels.
- Ensure that all pupils are taught within a safe and caring environment.
- Seek to work with parents in overcoming difficulties and problems.
- Always provide quality education for our pupils with a broad and balanced curriculum.
- Impart a sanctions and rewards policy, in line with the school Behaviour Management Policy.
- Show zero-tolerance towards bullying within school, in line with the school's Anti-Bullying Policy.
- Ensure pupils of all ages and abilities enjoy and achieve.
- Ensure the School Code of Conduct is adhered to by all staff and pupils.

Name:		
Parent/Carer Signature		

STEP 4: Arrangements for the end of the school day Mercer's Wood Academy

To enable us to ensure the safety of our children at the end of the school day, please complete and return the reply slip below indicating who will usually collect your child from school, whether you give permission for your child to walk home on their own after school, or the details of any other person who will be collecting your child.

NAME OF CHILD:		CLASS:			
The followi	ing people wil	l collect my cl	nild fro	m school:	
Name		Relationship to Ch		Days of collection (Mon, Tues, Wed, Thurs	
Parent's Name:		Signature:			
Permission	for walking h		1 :	and responsible enough	1. 11. 1
	ents and carers feel tha		d is mature	and responsible enou	agn to walk nome alone at the
end of the school	day, please confirm the	following:			
end of the school of I give permission	day, please confirm the n for my child to walk	following: home alone (or to ano	ther specifie	ed destination) on the	
end of the school of I give permissio I have explained	day, please confirm the n for my child to walk l to my child the safety	following: home alone (or to ano aspects of walking hor	ther specifie	ed destination) on the	eir own after school.
I give permissioI have explainedI understand that	day, please confirm the n for my child to walk I to my child the safety at it is the responsibility	following: home alone (or to ano aspects of walking hor y of parents and not th	ther specifience on their of eschool one	ed destination) on the own.	eir own after school. he school premises.
I give permissioI have explainedI understand that	day, please confirm the n for my child to walk l to my child the safety	following: home alone (or to ano aspects of walking hor y of parents and not th	ther specifience on their of eschool one	ed destination) on the own.	eir own after school. he school premises.
 I give permissio I have explained I understand that Specified Location 	day, please confirm the n for my child to walk I to my child the safety at it is the responsibility	following: home alone (or to ano aspects of walking hor y of parents and not th	ther specifience on their of eschool one	ed destination) on the own.	eir own after school. he school premises.
 I give permissio I have explained I understand that Specified Location 	day, please confirm the n for my child to walk I to my child the safety at it is the responsibility on if other than home:	following: home alone (or to ano aspects of walking hor y of parents and not th	ther specifie me on their of e school ond	ed destination) on the own.	eir own after school. he school premises.



Key information

Our school times

- 8.30 am school opens.
- 8.40 am start of school day.
- 3.10 pm end of school day.

Early Collection

If you need to collect your child before the school day has ended, we require a 'Request for Early Collection' form to be completed prior to collecting your child. You will be asked to sign your child out of school

On-site Wraparound provision Mercer's Wood Academy Breakfast Club

Mercer's Wood Academy's Breakfast Club is open from 7.30 am to 8.40 am. Please use your Arbor app to book and pay before 7.00 am on the day required. We prepare a variety of hot and cold breakfasts and the staff organise games and activities before safely escorting the children to their classrooms.

There are special themed breakfasts throughout the year. These include Bonfire Breakfast, Breakfast with Santa, Pancake Day Breakfast and an Easter Chocolate Eggsravaganza! Information about upcoming events will be sent via the Arbor app, Facebook group and Twitter prior to the event.

Acorns after-school club

Acorns is open from 3.10 pm until 5.30 pm. Sessions include a snack and an organised activity. All children must be registered for Acorns before they attend for the first time. Registration forms are available to download from our website or can be requested from the school office. All bookings must be made by 3.00 pm on the Thursday prior to the week your Acorns booking is required. Full payment must be made at the time of booking via Arbor. Bookings can be made weekly, monthly or termly. Prices vary on collection time.

Mercer's Wood Academy operates a cashless system and all payments are made online.

Uniform

All children should wear uniform. The Trust reserves the right to insist that children are dressed appropriately at all times. Parents will be contacted if necessary.

School uniform

- · Black skirt
- Black school trousers
- Plain black jogging bottoms (no logo or patterns), or black leggings
- Black formal shorts
- Black jogging bottom shorts (no logo or patterns)
- White polo shirt or white shirt/blouse with collar
- Turquoise school sweatshirt or cardigan
- In warmer weather, blue and white checked school summer dress
- Plain black shoes, trainers or boots (not heeled)
- A weather appropriate coat

DE Kit

Exercise-appropriate, plain sportswear (e.g. t-shirt, jogging bottoms, hoodie and trainers). Please ensure that sportswear only has a small logo and that t-shirts do not have print on the front or back)

Labelling of uniform

All items of school uniform should be clearly marked with your child's name. We cannot be responsible for unmarked items which are lost although we will always try hard to locate lost items for you.

Where to purchase uniform

Uniform Direct, Market Street, Gainsborough. Online ordering is available at https://www.uniform-direct.com/acatalog/Mercers-Wood-Academy.html

School Trends, <u>www.schooltrendsonline.</u>

Select "Find my school" and follow the order instructions. Alternatively, if you do not have access to the internet, you can collect an order form from school and order by post. Please note, this is a direct ordering system through the supplier and the Trust is unable to assist you with your order or post the order form on your behalf.

Jewellery, hair and make-up

Jewellery is not allowed except for a watch (we do not allow smart watches in school) and single stud earrings, which must be removed for PE. No make-up is allowed and long hair should be tied back with a discreet hairband. If your child is wearing in-appropriate jewellery, you will be asked to come in and remove it.

Food in school

Hot meals are provided by Ideal, an independent, external catering company specialising in primary school meals. Meals are prepared at our Whites Wood Academy site and comply with the Government's Guidance for School Meals. Children are able to choose from 5 menu options each day and there are regular themed meals.

Ordering school meals online

All school meals must be ordered using the School Meals Online ordering service www.schoolmealsonline.co.uk. All queries relating to ordering school meals should be directed to School Meals Online. Although all children are already provided with water, children may also bring a non-fizzy drink in a non-breakable, clearly named bottle.

Universal Infant Free School Meals

All children in Reception, Year 1 and Year 2 are entitled to Universal Infant Free School Meals. We will automatically register children for a meal. However, parents should still register with the online ordering service and choose their child's preferred menu option. Meal option 1 is the default provided if you do not place a order.

Free School Meals

Please do not forget to register with the school if you believe you are entitled to Free School Meals. This is different to the Universal Infant Free School Meals programme. Please contact the school office for further information and guidance.

Packed lunches

Children who bring a packed lunch sit in the hall with their class. Please ensure that your child brings their food in a secure container clearly marked with their name. If you wish to send a drink then it should be in an unbreakable container and must not be a fizzy drink. Please also provide cutlery, e.g. spoon if necessary. We encourage all children to have a healthy packed lunch. Children should therefore not bring sweets or chocolate bars. Please remember we are a nut-free school.

If we are at all concerned, we may contact you to talk about what makes a healthy and balanced lunch.

Frequently asked questions

Here are our answers to what we find are the most frequently asked questions. If you have any questions that are not answered here, please contact the school office and we will be happy to help.

Attendance

Regular attendance at school is vital for student achievements. Absence leads to missed experiences, missed learning and can negatively affect friendships. Tall Oaks Academy Trust constantly monitors and evaluates the progress of its pupils. The Trust works in partnership with pupils, parents and outside agencies to support all families to ensure pupils make good progress. We recognise that pupils who are absent will miss important educational opportunities which may affect their progress. If your child is going to be late to school or absent, please ring the school office to make them aware so they can update the class teacher and registers appropriately.

Punctuality

All registers will close at 9.10 am. A child who arrives after this time will be marked as late as well as an unauthorised absence.

Absence in term time

Only exceptional circumstances warrant an authorised leave of absence. The CEO will consider each request individually taking into account the circumstances. An authorised absence is where Tall Oaks Academy Trust accepts there is good reason for absence. An authorised absence requires a specific and detailed request from the parent/carer. Any pupil whose parent does not provide a reason for absence will be deemed to have been absent without an acceptable reason and the absence will be recorded as unauthorised. Unauthorised absence is any absence which does not fall into the following categories:

- Absence due to illness.
- Absence due to religious observance sanctioned by the religious body to which the parents belong.
- Medical appointments (evidence of such appointments will be requested for attendance records by the Attendance and Healthcare Officer).
- Personal reasons such as close family member's funerals, family crises, emergency hospital visits.
 This list is not exhaustive and the CEO will make the final decision or delegate it to the Head of School.
- Visits to the Lincolnshire Show (1 day only unless a participant or exhibitor).
- Any other exceptional circumstances agree by the CEO.

The Trust is not obliged to accept the explanation offered as a valid reason but will remain proportionate and fair within the current Government Guidelines in the best interests of the child.

Illness and medication in school

What to do if your child is absent from school due to illness

If your child is going to be absent from school due to illness, please contact the school office by telephone between 8.00 am and 9.30 am. This will allow us to update our registers and ensure we know where all children are who have not arrived at school. We will always contact parents when children are absent if we have not received a message from you about the reason for absence. Your cooperation in this matter is extremely important so that we can ensure the safety of all our children by knowing where they are.

What to do if your child has a medical appointment.

If your child has a medical appointment, you will need to complete a Request for Absence due to Medical Appointment form prior to the appointment. Please also provide any supporting evidence such as an appointment letter or reminder text. If children become unwell or have an accident needing professional medical attention at school, you will be contacted directly. It is therefore important that contact telephone numbers are kept up to date and we are informed of any changes. Changes can be made via the Arbor app or with the school office. If we are unable to contact you or any of the emergency contacts you have provided, and the school deem it necessary, your child may be taken directly to hospital.

Headlice

If your child has headlice please ensure they have been treated as soon as possible. Whilst your child is being treated, they are still required to attend school. Please inform school if your child has headlice, this will allow us to inform other parents enabling them to check and treat their children if necessary. Prevention by regular wet combing once a week is recommended. If headlice are present, treatment and daily wet combing is recommended for 2 weeks.

Medicines

If your child has been prescribed or is using over-thecounter medicines during the school day, we require you to come into school to administer it. School staff are able to store and administer medications if noone is available to do so. All medication should be brought in to school via the school office.

Children should not have any form of medication including cough sweets, creams etc on their person under any circumstances.

Asthma

Children who have inhalers will have them readily available within the classroom. Inhalers will be kept in a safe but accessible place. Depending on the needs of the individual, inhalers will be taken to all physical activities. Inhalers must be labelled and include guidelines on administration; it is the responsibility of parents to regularly check the condition of inhalers/ spacers and ensure that they are working and have not been completely discharged.

Internet safety

We take online safety very seriously. Children are supervised while using the internet and given clear instructions about what to do if they see something on a website which makes them uncomfortable. We also apply strong age-appropriate filters.

Mobile phones

Mobile phones are not allowed in school. If a pupil does for any reason bring a phone, it must be handed in to the school office for the duration of the school day.

Club

It gives us great pleasure to inform you that we will be working in partnership with the Gainsborough Trinity Foundation for our sporting provision this year. In addition to this, they will be running some of our after-school clubs. We also offer a selection of other clubs throughout the year.

Helping to support children's learning at home

We provide age-appropriate homework for all children. This consists of weekly reading, spellings and multiplication tables/number bonds.

Special educational needs (SEND)

If you think your child has additional needs or have a concern that you would like to discuss, then please contact your child's class teacher or school office. More details of our SEND provision can be found on our website under Key Information/SEND.

Emergency arrangements

Severe weather procedures

Trust schools will endeavour to stay open if at all possible during periods of severe weather. Should conditions mean that the school needs to close, parents will be notified of the decision in one of the following ways:

- $\bullet\,$ By Arbor in-app message at approximately 7.00 am.
- By local radio (Lincs FM (102.2 FM) or BBC Radio Lincolnshire (94.9 FM, 104.7 FM).
- Through our website.
- Social media.
- By telephone.

If the school is required to close at a time within the school day, parents will be notified by the same channels.

Please also ensure that children are dressed appropriately for weather conditions and have a suitable warm coat and shoes/boots that have a good grip in icy conditions. Children may wear wellington boots to and from school, but will be required to change into school shoes or trainers whilst within the school building.

What to do if you have a concern/complaint

If you have any questions or concerns about your child or the school, then it is always important to raise them with the class teacher. If you are unsatisfied with the outcome, you should arrange an appointment with the Head of School; most problems can be sorted this way.



Our vision and values

To become the best version of ourselves.

Mission Statement:

Through a commitment to improving the lives of our children; through a dedication to improving the skills and practice of our staff; through valuing every member of our school community; through nurturing our most vulnerable and challenging our most able; through a constant desire to improve - even just a little - every day we will become the best version of ourselves.

Our Core Values:

- Engagement.
- Aspiration.
- Resilience
- Wellbeing



Term dates

Term 1, 2024

Pupil Non-Contact Day School Opens Pupil Non-Contact Day School Closes

Pupil Non-Contact Day

Term 2, 2024

School Opens School Closes

Term 3, 2025

School Opens School Closes Monday 2nd September Tuesday 3rd September Friday 6th September Thursday 17th October Friday 18th October

Monday 28th October Friday 20th December

Monday 6th January Friday 14th February

Term 4, 2025

School Opens School Closes

Monday 24th February Friday 4th April

Term 5, 2025

School Opens School Closed (May Day) School Closes Tuesday 22nd April Monday 5th May Friday 23rd May

Term 6, 2025

School Opens Monday 2nd June School Closes Friday 18th July

The two final inset days will be arranged as after-school workshops



How to find us

Tall Oaks Academy Trust Ltd T/A Tall Oaks Academy Trust

Mercer's Wood Academy

Ropery Road Gainsborough Lincolnshire DN21 2PD

Phone: 01427 612572

Email: mercersoffice@talloaksacademy.co.uk

Website: talloakstrust.eschools.co.uk



